



## CALL FOR INSPECTION

### of Lyon OBELISK & TRIBUS Leg Restraint Strap

19<sup>th</sup> December 2024

Dear Customer

Our records show that you have purchased the Lyon OBELISK, TRIBUS and/or Leg Restraint Strap.

It has recently come to our attention that there may have been an error in the assembly of the Leg Restraint Strap used with the Lyon OBELISK and TRIBUS.

During production, the adjustment buckle has been sewn onto the webbing incorrectly. When incorrectly configured, the adjustment buckle does not tighten and lock in position. The webbing slips through the buckle.

When correctly configured, the adjustment buckle locks onto the webbing and removes any slack.

Please carry out an inspection on all Leg Restraint Straps on the above supplied items based on the photos and video below:



Correct Strap Orientation - Tail exits buckle to the front



[Correct strap orientation video example](#)

Incorrect Strap Orientation - Tail exits buckle to the rear



[Incorrect strap orientation video example](#)

If you have a strap affected by the incorrect configuration, we ask you to return the incorrect strap so we can supply you with a correct Leg Restraint Strap.

Please email [helpdesk@lyon.co.uk](mailto:helpdesk@lyon.co.uk) if you have an affected Leg Restraint Strap and we will supply a free shipping label to return. On receipt, we will issue a replacement strap. Please also include a return address to send the replacement Leg Restraint Strap to.

Please accept our apologies for any inconvenience caused.

Yours sincerely

Lyon Customer Services Team