

La Sportiva Repair Technician

The Company

We are proud to be an employee-owned Company serving the outdoor and professional work at height and rescue markets with equipment and expertise to 'Venture Further'. We distribute a portfolio of leading, trusted brands, manufacture our own Lyon branded products and deliver training for Work at Height and Rescue. We provide a friendly and dynamic working environment and we value a good work life balance.

We are the exclusive UK distributor for La Sportiva, sharing a passion for repair, lengthening a products lifespan and preserving performance, as well as limiting the environmental impact of the business.

We are seeking to appoint a full time **La Sportiva Repair Technician** for our new purpose-built La Sportiva Repair Centre, based at our offices in Tebay, Cumbria

Experience in footwear repair would be ideal but is not essential as full training will be provided, initially by the La Sportiva team at their facility in the Italian Dolomites.

If you are interested in this exciting opportunity, we want to hear from you!

Key responsibilities

- Carry out product repairs to a high quality and in a timely manner
- Develop technical product knowledge as necessary
- Ensure accurate stock of component parts
- Assist with the smooth running of the repair centre
- Support our network of La Sportiva authorised resole partners
- Working closely with our Customer Services team helping to provide repair quotes

Hours of work

This is a full-time position which equates to a 37.5-hour week. Monday to Thursday 08:00 to 17:00 and Friday 08:30 to 14:00.

What we need from you

- Experience in footwear repair (desirable)
- Practical hands-on experience with hand tools and machinery (desirable)
- Have good computer skills, with the ability to learn new systems
- Be organised, with excellent attention to detail
- Possess good communication skills, both written and verbal
- Be self-motivated and also happy to work as a team member
- Be willing to undertake personal training and development
- Be enthusiastic, with a 'can do' attitude; a sense of humour would also be good!

What we offer

We offer an attractive salary which will be determined by experience. This is also supported by a generous benefits package (on completion of successful probationary period), which includes:

- 30 days holiday entitlement per annum (pro rata) inclusive of public holidays
- Holiday Loyalty scheme (up to 5 extra days holiday)
- Holiday Purchase scheme
- Enrolment onto our pension scheme, including employer contributions
- Optional private healthcare
- Generous staff discount (for personal use only) on the products we distribute
- Cycle to Work scheme
- Being part of an Employee-Owned Company with the potential to earn a tax-free annual bonus
- Free use of Company loan kit when available

To apply

Please note that you must complete an application form to be considered for this position. These are available to download from the employment section on our website www.lyon.co.uk.

If you have any specific queries on this role before considering an application, please contact our team direct on helpdesk@lyon.co.uk

Please return your completed application form (and accompanying C.V. if you wish) by email to julia@lyon.co.uk or by post to:

Julia Aspinall
HR Manager
Lyon Equipment Limited
Units 3–7 Tebay Business Park
Old Tebay
Penrith
CA10 3SS

Closing date for applications: Friday 17th January 2025

Interviews will take place week commencing: 27th January 2025