

19th September 2024



RECALL NOTICE

SALSA RANGEFINDER - ROTOR

It has come to Salsa's attention that there was a brake specification change to include Promax brakes on the Salsa Rangefinder 2.1 Advent and Salsa Rangefinder Deore 11 bikes. In addition to the specification change, a 1mm spacer was added to the brake caliper, which causes the brake pads to sit slightly high on the rotor.

Affected product codes are:

- BK00503 Rangefinder 2.1 Advent X29, black, small
- BK00504 Rangefinder 2.1 Advent X29, black, medium
- BK00505 Rangefinder 2.1 Advent X29, black, large
- BK00506 Rangefinder 2.1 Advent X29, black, extra large
- BK9486 Rangefinder Deore 11, orange, small
- BK9487 Rangefinder Deore 11, orange, medium
- BK9488 Rangefinder Deore 11, orange, large
- BK9489 Rangefinder Deore 11, orange, extra large

Affected product was sold from 2023 onwards.

There have been no reported incidents of injuries or of brakes not working properly. Out of an abundance of caution, Lyon Equipment Limited require UK retailers to replace the affected bikes' 180mm front brake rotor and install a new brake adaptor and appropriate mount. Please note a 160mm rear brake rotor will also be supplied to brand match front and rear.

Instructions for end users (consumers)

Please contact the retailer you purchased your bike from. They will be able to advise you on what action to take.

If your retailer is not local to you, or you are unable to return your bike to them, please contact us at helpdesk@lyon.co.uk with your proof of purchase.

Instructions for retailers

Please check your stock and contact your affected customers to organise the replacement of front and rear brake rotors. Then contact us at helpdesk@lyon.co.uk with the following details of each bike:

- Code of bike
- Frame number
- Date of purchase

We are sorry for this situation and the inconvenience it causes. If you have any questions, please contact us at helpdesk@lyon.co.uk.

Kind regards

Lyon Equipment Limited

