

19<sup>th</sup> September 2024



## RECALL NOTICE

### SALSA RANGEFINDER - BRAKE PAD

It has come to Salsa's attention that an in-line brake specification change to include Promax brakes has resulted in the brake rotor and specified brake pad not being compatible.

This affects the Salsa Rangefinder Deore 12 29 bike in Tan colour.

Affected product codes are:

- BK9475 Rangefinder Deore 29, extra small
- BK9476 Rangefinder Deore 29, small
- BK9477 Rangefinder Deore 29, medium
- BK9478 Rangefinder Deore 29, large
- BK9479 Rangefinder Deore 29, extra large

Affected product was sold from 2023 onwards.

Salsa state that the combination with Promax brakes has passed relevant testing.

There have been no reported incidents of injuries or of brakes not working properly. Out of an abundance of caution, Lyon Equipment Limited require UK retailers to replace the brake pads on all affected Salsa Rangefinder Deore 12 29 bikes in Tan.

#### Instructions for end users (consumers)

Please contact the retailer you purchased your bike from. They will be able to advise you on what action to take.

If your retailer is not local to you, or you are unable to return your bike to them, please contact us at [helpdesk@lyon.co.uk](mailto:helpdesk@lyon.co.uk) with your proof of purchase.

#### Instructions for retailers

Please check your stock and contact your affected customers to organise the replacement of the brake pads. Then contact us at [helpdesk@lyon.co.uk](mailto:helpdesk@lyon.co.uk) with the following details of each bike:

- Code of bike
- Frame number
- Date of purchase

We are sorry for this situation and the inconvenience it causes. If you have any questions, please contact us at [helpdesk@lyon.co.uk](mailto:helpdesk@lyon.co.uk).

Kind regards

Lyon Equipment Limited

